

# Monthly promotions

## April 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods

# Greenlite your savings with LEDs



For a limited time, get increased instant discounts on select energy-saving LEDs from Greenlite:

- A-lamp LED 2-pack for \$1.98
- Reflector LED 2-pack for \$1.98
- Motion-sensing LED 2-pack for \$2.98
- 43" LED shoplight for \$4.98

Offers available only at participating stores from April 6 to May 31, 2019. For a list of stores, visit [pse.com/save](http://pse.com/save).

*For PSE electric customers only. Discounts taken at the register. Limit 14 bulbs per customer.*





## This Earth Day you can help increase renewable energy resources in the Northwest

Join the 50,000 PSE customers who have chosen to support renewable energy in the Northwest. It's easy. There's nothing for you to install or maintain. To participate in one of our renewable energy programs, you simply pay a bit more each month and the power you use is matched with renewable energy added to the grid on your behalf. This green power is made right here in the Pacific Northwest. It's independent, low carbon and starts at just \$4 more per month. It's a powerful choice, for just pennies a day.

Learn more on how you can make a difference at [pse.com/voice](https://pse.com/voice).

## Renewable Energy Center open now

Our Renewable Energy Center at Wild Horse Wind and Solar Facility in Kittitas County has opened for the season through Oct. 31. Besides offering guided tours about our wind and solar generation facilities, the REC's surroundings offer many kinds of recreation, wildlife and wildflowers. About 20 minutes east of Ellensburg on a 3,500-foot ridge, it boasts great views of many of the highest peaks in the Cascades. Join us for Run Like the Wind on April 27 and our Wildflower and Wind Power Walk on April 28.

[pse.com/wildhorse](https://pse.com/wildhorse)

## Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at [pse.com/guarantees](https://pse.com/guarantees).

## Protect yourself and your wallet—call 811 before digging

Underground gas and electric lines can be found where you'd least expect them. Digging without knowing what's below puts you at risk for injury and a big bill for repairs. Don't take the chance. Call **811** two full business days before you dig so utilities can mark their lines. Be sure to outline your dig area in white paint so that the utilities will know where to mark. Use only hand tools when digging within 2 feet of the markings. Utility-owned lines are marked for free.

[washington811.com](https://washington811.com)



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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

### **Consider supporting renewable energy**

Join the over 50,000 PSE customers who are participating in a PSE program to support renewable projects in our region.  
[pse.com/renewables](https://pse.com/renewables)





**Know what's below.  
Call before you dig.**



This envelope is recyclable

For information on PSE's power supply fuel mix, visit [pse.com](https://www.pse.com).

Save a stamp. Save a tree. Save time.  
Sign up for a paperless account at [pse.com/gopaperless](https://pse.com/gopaperless)



PLACE  
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HERE

BELLEVUE, WA 98009-9269





## Difficulty paying your bill?

Sign in to your PSE account or contact us at **1-888-225-5773** to set up payment arrangements.



This envelope is recyclable.

### **April is Safe Digging Month**

Call **811** before digging so you don't hurt yourself or damage pipes and wires. Make the call two full business days (not including the day you call) before you dig so utilities can come out and mark the buried lines for free.

[washington811.com](http://washington811.com)

### **Detail section**

Transmission peak message

The past month's transmission system peak occurred on March 5 at hour ending 0800.

March 1st electric price change – bi-monthly only

Your bill reflects changes in rates that went into effect on March 1, 2019.



Customer  
Account # 000000000000

## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2018.

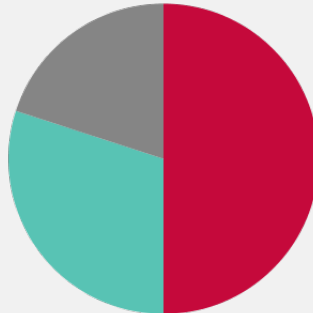
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

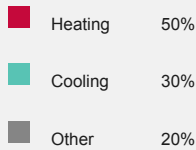
## Energy Analysis

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)

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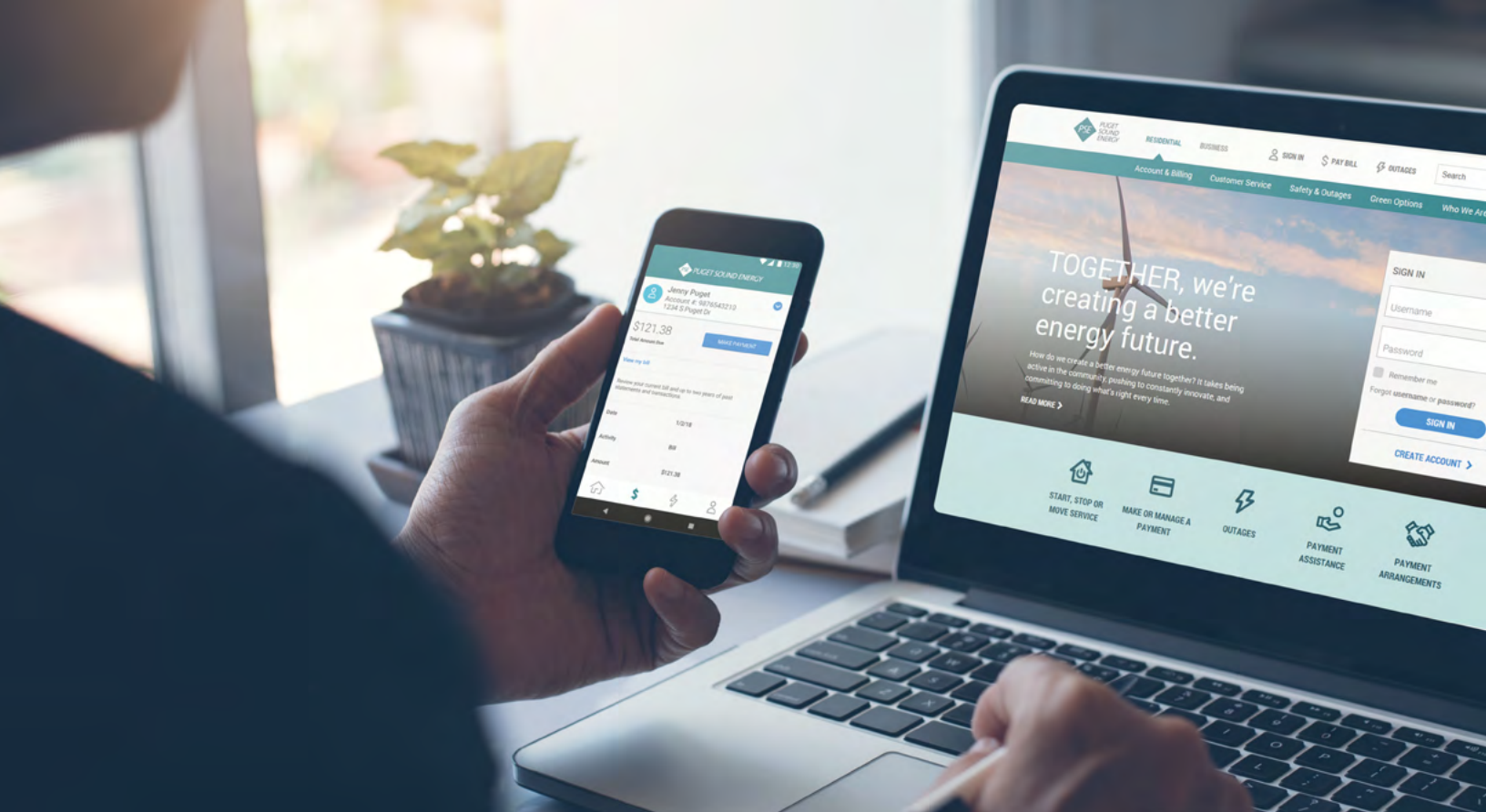
## Residential and commercial rebates for you!

Take advantage of our award winning energy efficiency programs that help save energy and money on your bill. Sign up for a free home energy assessment, upgrade old appliances, or replace an aging furnace or hot water heater. Save even more with yearly lighting programs headed your way soon. Be on the lookout for great discounts on LED bulbs! Learn how to save more by visiting [pse.com/rebates](http://pse.com/rebates).

Do you own or manage a business and make decisions about energy use? How you manage your business' energy directly impacts your operating cost.

From efficient heating and cooling systems, to instant discounts on lighting and increased incentives for smart lighting controls, to efficient kitchen and laundry equipment, you could save hundreds of dollars each year. These significant savings are worth the initial investment, and PSE eases up-front costs with an array of business incentives and programs.

The more energy-efficient you make your business, the more money you save. Find out how at [pse.com/foryourbusiness](http://pse.com/foryourbusiness).



## Save a stamp, save a tree and save time.

Switch your account to paperless billing and you'll receive your PSE bill notification by email. You can securely make payments online using your credit or debit card saving you time, postage and a tree. It's a quick and convenient way to pay your bill. There's no fee for paying online and it's available 24 hours a day, seven days a week.

Switch to paperless billing today at [pse.com/paperlessbill](https://pse.com/paperlessbill).

## How do you keep a gas system safe? "Sniff" for risks!

Every day, technicians venture out across our service area to inspect our nearly 26,000 miles of natural gas pipeline. Carrying sensitive sniffers, these techs walk over gas mains in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Our service partner, Hydromax USA, is conducting this work. You may see these employees in specially equipped white vans bearing both the Hydromax USA and PSE logos.

[pse.com/gasinspection](https://pse.com/gasinspection)

## Be prepared for all seasons

There's no way to be ready for everything, but being prepared for an outage or an emergency will minimize the inconvenience. Download our mobile app to find out information about outages and check out [pse.com/prepare](https://pse.com/prepare) for tips on being prepared.



**PUGET SOUND ENERGY**

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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

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With energy efficiency rebates and offers.  
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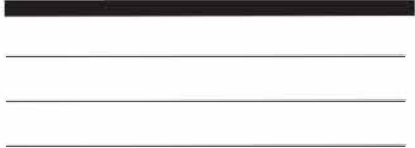




## Consider supporting renewable energy

Join the over 50,000 PSE customers who are participating in a PSE program to support renewable projects in our region.  
[pse.com/renewables](https://pse.com/renewables)





PLACE  
STAMP  
HERE

We'll work with you to help manage your bills. Visit **pse.com**  
or call **1-888-225-5773** to make payment arrangements.

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## Go paperless.

Sign up for an online account at [pse.com](http://pse.com) to pay your bill, report outages, manage your account, and much more.





### **Get Help with your heating bill**

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

[pse.com/assistance](http://pse.com/assistance)

### **Detail section**

March 1st price change message

Your bill reflects changes in rates that went into effect on March 1, 2019.

March 1st tax change message – City of Lake Stevens

The City of Lake Stevens increased the city tax, effective March 1, 2019. The city tax rate on your natural gas service is 6.013%. This rate includes the effect of state and local taxes on the city tax and deductions allowed by the city.

Transmission peak message for February 2019.

The past month's transmission system peak occurred on February 6 at hour ending 0900.

Customer  
Account # 000000000000

## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2018.

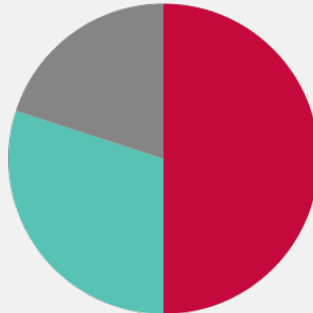
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.




## Energy Analysis

Here's an estimate of how your home used energy this billing period.\*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018

	Heating	50%
	Cooling	30%
	Other	20%

Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

\*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)